

 QMS Policy	Document Title: Quality Policy			
	Process Owner: Quality Manager	Doc No.: ACT006	Revision: 03	Rev Date: 02/12/15

Quality Policy

Acturus Ltd offers a sub-contract manufacturing and test service to the electronics and RF engineering sector. It prides itself on the development of Customer relationships, providing a route to market for NPI level and low volume production, through its business operation in Yate, Bristol, UK.

We are committed at all levels to meeting our Customer and Regulatory requirements through the continual measurement, review and improvement of our services and the effectivity of our Quality management System (QMS). Acturus Ltd has aligned its Quality Management Systems to meet the requirements of ISO9001:2008.

This Quality Policy is established and approved by the Directors of Acturus Ltd, who must also authorise any subsequent changes.

This Quality Policy, objectives, their adequacy and progression towards them, shall be reviewed, by the Directors through discussion at Management Review.

Staff engagement is critical to the success of the Quality Management System, and all efforts are made to encourage participation in Continual Improvement activities.

Quality Objectives

This Quality Policy provides a framework for establishing specific Quality Objectives and provides the direction for Continual Improvement efforts. The primary objectives are:

- Continually strive to achieve high Customer Perception and Satisfaction, by monitoring our delivery acceptance and performance, Customer feedback and complaints, competitiveness of quotation and Customer retention.
- Maintain regulatory compliance, particularly in the areas of Health & Safety & Environment.
Monitor effectivity by means of internal Risk Assessments, Waste and energy monitoring
- Optimise departmental processes in order to ensure a framework capable of meeting the above objectives. Monitor effectivity by internal audit and continual improvement initiatives

This Quality Policy is posted within the Company, made available to Stakeholders and communicated to employees through awareness training.

This Policy has the full support and commitment of senior management.


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C. Harvey
Director


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D. Wilson
Director

Date: 2/12/15.....

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